

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of December 2019

C.G.No:18/2019-20/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

M/s. Madina Medical Industries,
Represented by Shaik Mastan Vali
Guntur Road,
Piduguralla,
Guntur -Dist

Complainant

AND

1. Assistant Accounts Officer/O/Piduguralla
2. Assistant Executive Enigneer/O/Piduguralla -Town
3. Deputy Executive Engineer/O/Piguguralla
4. Executive Engineer/O/Macherla

Respondents

ORDER

1. Complainant presented a complaint before the Forum regarding revision of CC bill by withdrawing excess amount raised in the bill towards regularization of additional load.
2. Respondent No. 1 had only filed written submission before the Forum stating that auto generated additional load case was booked on the complainant service number for 2 times for regularization of excess load of 22.7 Kilowatt for an amount of Rs. 43,200 /- and for excess load of 24.76 HP for an amount of Rs.35,500/- which were included in the CC bills in the months of 9/2018 and 10/ 2018 respectively. Complainant had paid an amount of Rs. 35,500/- on 31.8.2018 accordingly his load was increased from 65 HP to 90 HP. As per the final assessment order issued by the Respondent No.4 confirming the additional load of the complainant as 12 kilowatt, an

amount of Rs.43,200/- and Rs .13,5,00/- was withdrawn vide RJ No's .30/5-2019 and 30/08-2019 and load of the complainant was revised from 90 HP to 80 HP. Further shortfall amount towards fixed charges from 6/ 2018 to 08/ 2019 and an amount of Rs. 3798.75 was raised in the bill.

3. Complainant when contacted over phone by the Secretary of the Forum on 10.12.2019 at 12:27 P.M, he expressed his satisfaction for resolving his grievance.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case of the complainant was disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008** within 30 days from the date of receipt of this order.

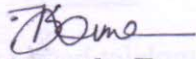
This order is passed on this, the day of 31st December 2019.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.